



June
2022

Industry Update

*News and Information for
Northwest Automotive Trade Association
Members*

NATA is moving...and needs a helping hand

By this time next month, NATA will be settled in at our new office! We'll be located at:

Clackamas River Plaza
15 82nd Drive Suite 15
Gladstone OR 97027



And here's we could use a little help! NATA has been keeping a storage unit for MANY years. We need to sort and dispose of a lot of old stuff. We are asking for a few volunteers with pickup trucks to assist in clearing out our storage unit. Please contact us if you can provide a pickup truck and some muscle to help. This should only be a half-day adventure. We'll buy lunch! Get in touch with Margaret to volunteer: margaret@aboutnata.org or (503) 253-9898.

ASE adds 'ADAS Specialist' certification test

The National Institute for Automotive Service Excellence (ASE) has introduced an Advanced Driver Assistance Systems (ADAS) Specialist Certification test (L4). The test is designed to identify technicians who possess knowledge of the skills required to diagnose, service and calibrate ADAS on automobiles, SUVs and light-duty trucks.



“Because ADAS service is becoming a very important vehicle repair service, our stakeholders requested that we develop a certification test that demonstrates that automotive service professionals are qualified to perform ADAS service,” Tim Zilke, ASE president and CEO, said. “We worked closely with service technicians, service representatives from vehicle and engine manufacturers, aftermarket trainers and technical educators to develop questions that deal with practical problems experienced by technicians in their work with vehicles that include ADAS.”

The ASE ADAS Specialist test (L4) will cover content focused on the diagnosis, service and calibration of radar, camera, ultrasonic and other advanced driver assistance systems. Many of the questions relate to a sample vehicle with advanced driver assistance systems technology used by most manufacturers. This vehicle is described in the [composite vehicle type 1 reference booklet](#) that is provided as an electronic pop-up during the test.

To register for the ADAS Specialist test (L4), automotive service professionals must have passed either the Automobile Electrical/Electronic Systems (A6) or Collision Mechanical and Electrical Components (B5) test.

There is a [study guide](#) available for individuals planning on taking the ADAS Specialist Certification test to help in test preparation. For more information about the new ADAS Specialist Certification test and registering, visit <https://ase.com/test-series>.

'High School Challenge' shows students' cars

On May 21, Sabin Schellenberg Skills Center hosted the 2022 High School Challenge on May 21, produced by Multnomah Hot Rod Council and Portland Roadster Show. High school students from around the state were invited to bring their show car to compete for prizes and cash. EVERY student received gifts. Sponsors included NAPA and Les Schwab as well as several car clubs.



Coming soon...Tech compensation survey

With the tough employment challenges our members face, NATA is getting a lot of calls about current mechanical employee compensation trends. It's been several years since we last surveyed the industry about this, so be watching this summer for our latest survey. The more shops that participate, the more reliable the data we can return to you.



Summer changes to DMV offices

Staff shortages at Oregon DMV offices are forcing the agency to temporarily reduce

business hours at 10 of its 60 field offices and temporarily close six smaller offices.

“As we enter DMV’s busiest time of year with a severe staff shortage, we recommend going online to DMV2U more than ever,” DMV Administrator Amy Joyce said. “Every time you need a DMV service, see if you can get it done at [DMV2U.Oregon.gov](https://dmv2u.oregon.gov). We’ve added over two dozen services in the past three years.”



Some services, like adding the Real ID option to your license, must be done in person. Before you go to DMV, make sure your local office is open by visiting the office’s page at OregonDMV.com.

Starting May 31, DMV has temporarily close these offices so that remaining staff can reinforce larger nearby offices: Ashland, Cave Junction, Lebanon, Redmond, Sandy and Stayton.

DMV has reduced operating hours for the following offices: Astoria, Canyonville, Downtown Portland, Heppner, Hermiston, Junction City, Klamath Falls, Lake Oswego, Lincoln City and Milton-Freewater.

“We’re preparing for the busiest time of year for DMV by temporarily redeploying staff to fewer offices,” Joyce said. “Lately we’ve been closing offices – without notice – across the state when we don’t have enough staff that day. We need to stabilize the staffing so customers can know ahead of time which offices are open. As we recruit and train new employees, we will work to reopen offices and restore full business hours, and that will take several months at least.”

“DMV has been experiencing the same shortage of applicants for job openings as other employers statewide and nationwide,” Joyce said. “The people working at your local DMV live in your community – and could use your help.”

Apply for a job at ODOT today at www.odotjobs.com - select "Department of Transportation" under the Company menu.

“In the meantime, please be kind and patient to your local DMV staff – they are your neighbors, friends and maybe even family.”

Collision training programs need cars, parts

The collision training programs at **Portland Community College (Rock Creek)** and the **Career & Technical Education Center (CTEC)** in Salem are both in need of donations of later model (2010+) vehicles that are constructed of aluminum or steel. These donations do not need to be drivable. The vehicles can have body damage. The schools will also accept parts of these vehicles: hoods, doors, panels. These students need experience welding, tacking and gluing the new structural materials being built in cars today.

If you can help, please reach out to:

Geoff Snook at PCC

(971) 722-7486 geoff.snook@pcc.edu
or
Alex Crays at CTEC
(503) 399-5511 crays_alex@salkeizer.k12.or.us

In addition, **Gresham High School** is in need of newer vehicles for their mechanical repair program. Gresham has a great new shop, but unfortunately also lot of VERY old worn-out cars that were not replaced with the rest of the equipment. Model years 2010+ would be the most desirable. You can contact Morgan Patterson, Patterson32@gresham.k12.or.us.

Ask NATA: Your questions answered

A NATA member recently asked: We recently ran into a situation with a minor signing a repair estimate for a car that they own. Their parent pointed out that, since their child is a minor, they can't legally enter into a contract for repairs. Is this correct? Even when the minor is the only one on the title? If it is correct, what can we do to guard against this kind of situation in the future?



NATA responds: We reached out to our associate member, Acker & Associates, P.C., for clarification. Randall Acker advised that the minor's parent is correct. As a person under the age of 18, that minor cannot legally enter into a contract.

As for what to do in the future, NATA recommends two things. First, if you suspect a customer might be under the age of 18, ask. See if you can find out. Second, if you're asking customers to sign a written estimate, add a line verifying that they are age 18 or older. Also, be aware of elderly folks. You never want to be perceived as taking advantage of a little old lady or man. If you are aware of a family member who they rely on, try to get them included in decisions.

DEQ offering in-person training

DEQ is offering in-person training opportunities in "Hazardous Waste Basics" and "Managing Common Waste: Used Oil, Batteries, Light Tubes, etc." Classes are open to all; however, space is limited in some locations. Registration will be on a first-come, first-served basis. See the [schedule](#) for individual class listings and registration contacts. See DEQ's Hazardous Waste Training [website](#) for more training opportunities.



Did you know NATA has a forms program?

A number of our members purchase their custom envelopes, invoices, and statements, etc., through NATA. The next time you need a batch of custom

Long-time auto instructor retires

For the past 28 years, Brett Anderson has taught automotive, diesel, small engines, and aviation to the inner-city students of Benson Polytechnical High School. This spring marks his final year as he moves toward retirement.



His former teaching partner of 17 years, Ed Raley, retired 1 year ago and died unexpectedly this year. When asked if the loss of his work partner and dear friend was the reason for his decision, he answered, “No. I had made my decision prior to Ed’s death, but his passing solidified my decision. I want to leave while I still enjoy it, and this is the perfect time for a transition in the program.”

Benson is temporarily housed at the Marshall Campus while the school undergoes a massive remodel. Freddie Aguilar has just begun teaching this year, replacing Ed Raley. Freddie and the next instructor will be able to build the program they envision.

Anderson felt showing his students multiple areas of mechanical repair helped them to determine what they wanted to do – but just as important, what they didn’t want to do. Field trips, guest speakers, hands on training, and great industry support strengthened his program.

While many automotive instructors strive to meet ASE standards, Anderson says he built his program as a ‘relational’ program. He always pursues being a positive individual. He feels building an environment of safety and inclusion for his students has been the most important thing he has done – essentially a home away from home. Students exhibiting negative behavior in academics were often referred to Anderson for support. Students who didn’t feel safe in other programs found security and a sense of belonging in the auto shop. Brett led by example, offering the students respect and support.

His next chapter is working at a tree nursery near his home. His wife has worked there for many years. “He says they hired me to keep my wife from retiring?” He’ll be maintaining equipment at the nursery and performing tractor and grounds work, spending most of his time outdoors. The nursery offers a lot of flexibility for long vacations.

He hopes a Benson graduate will apply and be hired to teach in the automotive program.

Brett – We wish you all the best. Thank you for helping families to raise their children and lead them to a career they will enjoy for a lifetime.

To apply for this teaching position... see next article.

Schools have job openings

Portland Community College's Sylvania Campus has an opening for a part-time Instructor in the Automotive Service Technology Department. [Click here](#) for more information.



Please spread the word that **Benson Polytechnic High School** in Portland is looking for a new auto shop teacher. [Click here](#) for more details (the job does not automatically pull up, so please type the words "automotive" in the search bar).

Clark College in Vancouver, Washington has an opening for a Tenure Track Automotive Instructor. Clark College's Dealer Ready Automotive Technology programs include Toyota Technician & Education Network (T-TEN), the Honda Professional Automotive Career Training (PACT), the Dick Hannah Initiative for Technician Education at Clark College (HiTECC), and the Audi Education Partnership. You can find more details about the job opening by [clicking here](#).

Clark College also is now a GM Satellite training facility and will be hiring for a part-time instructor position; [click here](#) for detail.

Clark College also is seeking a part-time lab tech in the Auto Department. The position is working with the students, supervising Lab assignments and some general tasks in the shop. This job is capped at 34 hours a pay period and wage is approximately \$17.50 per hour. If interested, contact Dannie Nordsiden, Manager of Technician Development Office, (360) 992-2566 or cell (360) 907-4053.

Central Oregon Community College has an opening for a full-time Assistant Professor of Automotive. The position provides instruction to students in the Automotive Technology program, develops curriculum, assesses student learning, and provides student advising. This position will be a part of team teaching in a self-paced learning environment, and will provide individual conference time to guide and evaluate student progress. [Click here](#) for more information or to apply. If you have questions, contact the school at (541) 383-7216 or MyHR@cocc.edu.

Welcome to new NATA members

Carson Wealth Management has been working with NATA for years, but has just joined NATA as an Associate Member. "Founded in 1983, Carson Wealth has grown to become a Barron's Hall of Fame firm, serving clients through holistic financial planning, disciplined investment strategies, and proactive personal service."



Also recently joining the NATA family is **North Idaho Collision Repair Center** in

Bonniers Ferry, Idaho. "With over six decades of experience in collision repair, the folks at NICRC have seen it all."

One Stop Auto Wreckers in Klamath Falls, Oregon is also new to NATA. "One Stop Auto Wreckers is your source for a speedy, full-service junkyard. We're a prime recycling center for used auto parts that serve nearly all makes and brands of automobiles."

Damerow Ford in Beaverton, Oregon is now part of NATA. "At Damerow Ford, we have devoted ourselves to helping and serving our customers to the best of our ability, and to exceed your expectations, since 1953."

Beaverton Hyundai in Beaverton, Oregon has also joined NATA. What does shopping at Beaverton Hyundai mean? "It means always making you feel at home in our easy-to-find showroom right on Farmington Road."

Car & Motorcycle Show set for June 25

The Salute to Veterans Car & Motorcycle Show returns June 25 at the Washington County Fairgrounds. All cars and motorcycles are welcome, and more than 350 show and military vehicles are expected. There will be live music, a silent auction, kids activities, a 50/50 raffle, food, trophies and more.



[Click here](#) for a flier about the event, which helps support Veterans Village (temporary housing and services for local homeless veterans), Honor Flight (sending local WWII and Korean War veterans to Washington, D.C., veteran memorials) and the Disabled Veterans Benefit Fund.

For more information or to register your ride, [click here](#).

Card processing program saving members \$

NATA and Bobby Walker put together a program that has been tested and proven by a few of NATA's members that are reporting savings with net effective rates as low as .008% for their credit card processing, including Interchange and debit.



Jake Hammer of Everett Street Autoworks in Portland said "Bobby Walker saved me over 1% on my processing fees. The sign-up process was easy and the customer service from Bobby was incredible. I am recommending them to all of my friends in the industry." This savings adds up to a cost reduction of over \$30,000 a year!

This program is designed specifically for automotive/truck service facilities using typical demographics and risk, and because Bobby Walker connects you directly, you

are eliminating the middle mMan (most banks and independent sales organizations) and BUYING DIRECT! With this program, junk fees are eliminated as well as the extra layer of costs an ISO brings. In addition, there is no upfront or cancellation fee, and new terminals are provided at no cost.

Call your NATA office at 503-253-9898 or Bobby Walker directly at (541) 780-4242 to get started!

Congress considering the REPAIR Act

There are now seven members of Congress (four Republicans and three Democrats) signed on as co-sponsors of the **Right to Equitable and Professional Auto Industry Repair Act**, or the REPAIR Act, **HR 6570**.



In addition to using the link above to read the legislation itself, you can also [click here](#) to read more about what the Auto Care Association said about the bill when it was introduced a few months ago.

If you want to contact your member of Congress about the legislation, you can [click here](#) to do so through the Auto Care Association website.

Oregon agencies offer business training

Three Oregon agencies offer regular training for companies within the state.

The Oregon Bureau of Labor and Industry (BOLI) offers training seminars on such topics as wage and hour laws, discipline and discharge, and the latest developments in employment law. Details are available by [clicking here](#).



The Oregon Department of Environmental Quality invites businesses that handle hazardous waste to sign up for a class covering basic management of such waste. Registration is free but on a first-come, first-served basis. [Click here](#) for more details.

The Oregon Occupational Safety and Health Administration (OSHA) offers classroom workshops and online training on such topics as hazard communications, safety meetings, lockout/tagout, personal protective equipment, etc. [Click here](#) for current class description and schedule, call (888) 292-5247 (option 2) or send an email to ed.web@oregon.gov.

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